# Roald Dahl Sapphire Epilepsy Nurse Specialist Telephone Service Kirsten Johnson

# Inputs

#### Investment

Epilepsy Nurse Specialist. Band 6 Full time. £35,577 +22.5%=£43,581

) Office space already available to the Trust.

) Set up costs including land line and computer estimated at £700

No information available regarding landline telephone usage costs

Mobile phone cost including £3.75 contract = £22.69 - £52.88 per month

Person assistant estimates 2-5 hours

per week managing epilepsy nurse specialist related activity.

Hourly rate = £17.29

# The Service

### Journey through Service

The epilepsy nurse specialist is a competent practitioner providing

Emergency seizure/medication/rescue management via the telephone 'hot line' service

Telephone consultations

Out-patient seizure clinics

Health and emergency care planning

Patient/ carer/ professional education

Liaison with multiple services to ensure appropriate safe care

#### Referral routes

Any child with an epilepsy under the care of a Consultant Paediatrician at our Trust

#### Activity/ delivery

- The focus for this assessment is the
- telephone not line.
- Total number of calls over a year = 1207. Total number of texts = 1876
- Retrospective review of telephone contact and estimated cost without epilepsy nurse specialist availability
- Case study demonstrating the cost of delivering this service and estimated costs avoided.

# **Summary of Benefits**

### Retrospective diary review.

- Estimated cost of patients accessing care from other professionals (i.e. consultant call back, out-patient appointment, admission) over a 12 month period = £106,573
- Estimated cost of epilepsy nurse specialist providing this service £21,790
- Estimated cost avoided £84.778

### **Case Study**

Total epilepsy nurse specialist time spent on conversation and administration is 197 minutes = £84.80 Estimated costs avoided by epilepsy nurse specialist intervention total £1,223

This demonstrates a saving of £1,138

#### For healthcare system

Use of all other services optimised. Assists the Trust in achieving 18 week wait targets. Service user satisfaction.

#### Opportunities for service development

A more robust best practice tariff leading to more investment in the epilepsy nurse specialist service in the Trust.





